

*****Service will not be processed without a Service Request Form*****



Service Request Form

208-634-5559 Phone
208-634-5569 Fax
M-F 9am-5pm MST

Return Authorization # _____
Retain this number for inquiries.

Ship To	Last Name: _____ First Name: _____
	Company: _____
	Shipping Address: _____
	City: _____ State: _____ Zip Code: _____ Country: _____
	Email Address: _____ Daytime Phone: _____

****For multiple items with the same name, label them according to Unit # used on paperwork.****
ESC's requiring a capacitor must be returned with the capacitor as originally installed.
Units marked 'No' and without receipt of purchase are deemed non-warranty & charges apply.

Unit #1	Item to be Repaired: _____	Description of Problem:
	Type/Model of Vehicle: _____	<div style="border: 1px solid black; height: 60px;"></div>
Unit #2 <small>Same As Above</small>	Servo: _____	Description of Problem:
	ESC: _____ Motor: _____	
Unit #3 <small>Same As Above</small>	Battery: _____ Gearing: _____	Description of Problem:
	Radio / Receiver: _____	
Yes No – Previously received from Tekin as repair/replacement less than 120 days ago.		

Office Use Only – Do Not Write In Area Below

Item In	Valid PoP	Eligibility	\$	Item Out
	Y N	W NW		
Final Tech Result:				
Tech Notes:				
Born On:	Run Time:	Software V:	Serial #:	Motor Code: Rotor Code:
Item In	Valid PoP	Eligibility	\$	Item Out
	Y N	W NW		
Final Tech Result:				
Tech Notes:				
Born On:	Run Time:	Software V:	Serial #:	Motor Code: Rotor Code:
Item In	Valid PoP	Eligibility	\$	Item Out
	Y N	W NW		
Final Tech Result:				
Tech Notes:				
Born On:	Run Time:	Software V:	Serial #:	Motor Code: Rotor Code:

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Service Billing Form

208-634-5559 Phone
208-634-5569 Fax
M-F 9am-5pm MST

Return Authorization # _____

****Warranty is 120 Days****

Units marked 'No' and without receipt of purchase are deemed non-warranty & charges apply.

Bill To	Same as Shipping
	Last Name: _____ First Name: _____
	Company: _____
	Billing Address: _____
	City: _____ State: _____ Zip Code: _____ Country: _____
	By signing this form I authorize all applicable costs to be charged to the card provided. I understand I will not be contacted prior to charging.
	Credit Card Number (Visa/MC/Disc.): _____ Exp: _____ CVV #: _____
	Card Holder Signature: _____

Non-Warranty Costs	Minimum Repair Cost	Replacement																																																			
	<p>\$25 Basic Service (i.e. Plug, Wires, Case)</p> <p>Prices subject to change. Obtain a new form from website for every shipment. Do not use saved copy. May need to delete cookies and uncheck box for retaining data.</p>	<p><i>*Does not reflect upgrade or trade-in cost*</i></p> <table border="0"> <tr><td>B1 & B1R</td><td>\$34</td><td>Redline Gen3</td><td>\$67</td></tr> <tr><td>MiniRage</td><td>\$46</td><td>Redline Spec-R</td><td>\$72</td></tr> <tr><td>FX & FXR</td><td>\$61</td><td>Pro4</td><td>\$83</td></tr> <tr><td>FX Pro & FXR Pro</td><td>\$75</td><td>Pro4 HD</td><td>\$87</td></tr> <tr><td>RS Spec</td><td>\$73</td><td>Pro2</td><td>\$83</td></tr> <tr><td>RS Gen2</td><td>\$97</td><td>SC4X</td><td>\$85</td></tr> <tr><td>RSX Pro</td><td>\$167</td><td>T8 Gen3 Buggy</td><td>\$93</td></tr> <tr><td>RX8 Gen3</td><td>\$123</td><td>T8 Gen3 Truggy</td><td>\$99</td></tr> <tr><td>RX4</td><td>\$117</td><td>T8i</td><td>\$92</td></tr> <tr><td>RS Pro BE & 1-S</td><td>\$158</td><td>Crawler HD Motor</td><td>\$33</td></tr> <tr><td></td><td></td><td>Crawler Pro Motor</td><td>\$51</td></tr> <tr><td>Hotwire & Hotwire 2.0</td><td>\$18</td><td>ROC412</td><td>\$74</td></tr> <tr><td>Hotwire 3.0</td><td>\$32</td><td>ROC412 EP HD</td><td>\$83</td></tr> </table>	B1 & B1R	\$34	Redline Gen3	\$67	MiniRage	\$46	Redline Spec-R	\$72	FX & FXR	\$61	Pro4	\$83	FX Pro & FXR Pro	\$75	Pro4 HD	\$87	RS Spec	\$73	Pro2	\$83	RS Gen2	\$97	SC4X	\$85	RSX Pro	\$167	T8 Gen3 Buggy	\$93	RX8 Gen3	\$123	T8 Gen3 Truggy	\$99	RX4	\$117	T8i	\$92	RS Pro BE & 1-S	\$158	Crawler HD Motor	\$33			Crawler Pro Motor	\$51	Hotwire & Hotwire 2.0	\$18	ROC412	\$74	Hotwire 3.0	\$32	ROC412 EP HD
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Shipping Options	<p>Warranty (Tekin's Expense)</p> <p>US Priority US ONLY (Insured \$50 / No Signature) 1st Class International NO US (Not Insured / No Sig.)</p> <p>Non-Warranty / Optional Shipping (Customer's Expense)</p> <p>1st Class International NO US (From \$18.50, Not Insured) US Priority (From \$12.15 US/\$49.25 Intl., Insured \$50 US Only) US Postal Express (From \$33 US/\$63 Intl., Insured \$100) UPS 2nd Day US ONLY (From \$30, Insured \$100) UPS Overnight US ONLY (From \$60, Insured \$100) UPS Expedited NO US (From \$75, Insured \$100)</p> <p>Additional Options (Not for 1st Class International)</p> <p>More Insurance (From \$3.00 - Total Amount \$_____) Signature US ONLY (\$2.50 USPS / \$6.00 UPS)</p>	<p style="text-align: center;"><u>Shipping to Tekin</u></p> <p>If you live outside the US, do NOT ship UPS/FedEx/DHL.</p> <p>International packages shipped UPS/FEDEX/DHL will be <u>REFUSED & RETURNED</u></p> <p style="text-align: center;"><u>USPS / INTL Post</u></p> <p style="text-align: center;">Tekin PO Box 2189 McCall, ID 83638</p> <p style="text-align: center;"><u>UPS/FedEx (US ONLY)</u></p> <p style="text-align: center;">Tekin 165 Commerce St. McCall, ID 83638</p>
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Important Information

- ❖ Tekin will not reimburse shipping for items sent in.
- ❖ Tekin is **NOT** responsible for, nor will we replace, lost or stolen items once they are in the possession of the shipping company. Including items mis-delivered by shipping company.
- ❖ **INSURANCE** may not be honored when shipping company shows item delivered. International shipments are subject to your country's policies, US purchased insurance may not be honored.