

*****Service will not be processed without a Service Request Form*****



Service Request Form

208-634-5559 Phone
208-634-5569 Fax
M-T 9am-5pm MST

Return Authorization # _____
Retain this number for inquiries.

Ship To	Last Name: _____ First Name: _____
	Company: _____
	Shipping Address: _____
	City: _____ State: _____ Zip Code: _____ Country: _____
	Email Address: _____ Daytime Phone: _____

****For multiple items with the same name, label them according to Unit # used on paperwork.****
ESC's requiring a capacitor must be returned with the capacitor as originally installed.
Units marked 'No' and without receipt of purchase are deemed non-warranty & charges apply.

Unit #1	Item to be Repaired: _____ Type/Model of Vehicle: _____ Servo: _____ ESC: _____ Motor: _____ Battery: _____ Gearing: _____ Radio / Receiver: _____ Yes No – Previously received from Tekin as repair/replacement less than 180 days ago.	Description of Problem: <div style="border: 1px solid black; height: 60px;"></div>
Unit #2	Item to be Repaired: _____ Type/Model of Vehicle: _____ Servo: _____ ESC: _____ Motor: _____ Battery: _____ Gearing: _____ Radio / Receiver: _____ Yes No – Previously received from Tekin as repair/replacement less than 180 days ago.	Description of Problem: <div style="border: 1px solid black; height: 60px;"></div>
Unit #3	Item to be Repaired: _____ Type/Model of Vehicle: _____ Servo: _____ ESC: _____ Motor: _____ Battery: _____ Gearing: _____ Radio / Receiver: _____ Yes No – Previously received from Tekin as repair/replacement less than 180 days ago.	Description of Problem: <div style="border: 1px solid black; height: 60px;"></div>
Unit #4	Item to be Repaired: _____ Type/Model of Vehicle: _____ Servo: _____ ESC: _____ Motor: _____ Battery: _____ Gearing: _____ Radio / Receiver: _____ Yes No – Previously received from Tekin as repair/replacement less than 180 days ago.	Description of Problem: <div style="border: 1px solid black; height: 60px;"></div>
Unit #5	Item to be Repaired: _____ Type/Model of Vehicle: _____ Servo: _____ ESC: _____ Motor: _____ Battery: _____ Gearing: _____ Radio / Receiver: _____ Yes No – Previously received from Tekin as repair/replacement less than 180 days ago.	Description of Problem: <div style="border: 1px solid black; height: 60px;"></div>
Unit #6	Item to be Repaired: _____ Type/Model of Vehicle: _____ Servo: _____ ESC: _____ Motor: _____ Battery: _____ Gearing: _____ Radio / Receiver: _____ Yes No – Previously received from Tekin as repair/replacement less than 180 days ago.	Description of Problem: <div style="border: 1px solid black; height: 60px;"></div>

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Service Billing Form

208-634-5559 Phone
208-634-5569 Fax
M-T 9am-5pm MST

Return Authorization # _____

SERVICE CHARGES, UPGRADE FEES AND REPLACEMENT FEES WILL BE EMAILED TO THE ADDRESS YOU PROVIDE US UPON COMPLETION OF SERVICE.

****ESC & MOTOR Warranty 180 Days | SERVO Warranty 365 Days | LIPO Warranty 60 Days****

Non-Warranty Costs	Minimum Repair Costs	Replacement / Upgrade Costs	
	<p>\$25 Basic Service includes:</p> <ul style="list-style-type: none"> • Switch & Receiver Wire Replacement • New ESC or Servo Housing • Basic Cleaning and Inspection <p>Basic Service Fee will be waived if cost of part(s) required exceeds \$25. You will only pay the cost of the part(s) needed and return shipping.</p> <p>Items received with receiver wire clipped will be subject to a \$25 Basic Service Fee.</p> <p>Items with no problems found will be subject to return shipping fees.</p> <p>Items sent in for Replacement/Upgrade program will not be returned.</p> <p>Non-Warranty replacement options expire 60 days after notification from our Service Department.</p>	ESC	MOTORS
		FX Pro & FXR Pro \$75	GEN4 Modified \$75
		BXR \$41	GEN4 SPEC-R2 \$75
		RS Spec G3 \$88	GEN4 SPEC-R2 E \$79
		RS Gen3 \$122	GEN4 SPEC-R2 P \$95
		RSX Pro \$167	Redline Eliminator \$75
		RX8 Gen3 \$153	Pro4 \$94
		RX4 \$126	Pro4 HD \$98
		RS Pro BE & 1-S \$158	TYPE-D Drag \$112
			Pro2 \$94
		Hotwire & Hotwire 2.0 \$20	T8 Gen3 Buggy \$106
		Hotwire 3.0 \$35	T8 Gen3 Truggy \$110
			T8i \$102
		SERVO	Crawler HD Motor \$34
		Lo-Profile Servo \$98	Crawler 5Slot Motor \$34
		Full Size Servo \$102	Crawler Pro Motor \$54
		Servo Gear Replacement \$40	ROC412 EP \$82
		PCB Replacement \$55	ROC412 EP HD \$82

Shipping Options	<p>Warranty Items (Tekin's Expense)</p> <p>US Priority US ONLY (Insured \$50 / No Signature) 1st Class International NO US (Not Insured / No Sig.)</p> <p>Non-Warranty / Optional Shipping (Customer's Expense)</p> <p>1st Class International NO US (From \$18.50, Not Insured) US Priority (From \$12.15 US/\$49.25 Intl., Insured \$50 US Only) US Postal Express (From \$33 US/\$63 Intl., Insured \$100) UPS 2nd Day US ONLY (From \$30, Insured \$100) UPS Overnight US ONLY (From \$60, Insured \$100) UPS Expedited NO US (From \$75, Insured \$100)</p> <p>Additional Options (Not for 1st Class International)</p> <p>More Insurance (From \$3.00 - Total Amount \$_____) Signature US ONLY (\$2.50 USPS / \$6.00 UPS)</p>	<p style="text-align: center;"><u>Shipping to Tekin</u></p> <p>If you live outside the US, do NOT ship UPS/FedEx/DHL. International packages shipped UPS/FEDEX/DHL will be <u>REFUSED & RETURNED</u></p> <p style="text-align: center;"><u>USPS / INTL Post</u> Tekin PO Box 2189 McCall, ID 83638</p> <p style="text-align: center;"><u>UPS/FedEx (US ONLY)</u> Tekin 165 Commerce St. McCall, ID 83638</p>
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Important Information

- ❖ Tekin will not reimburse shipping for items sent in.
- ❖ Tekin is **NOT** responsible for, nor will we replace, lost or stolen items once they are in the possession of the shipping company. Including items mis-delivered by shipping company.
- ❖ **INSURANCE** may not be honored when shipping company shows item delivered. International shipments are subject to your country's policies, US purchased insurance may not be honored.